Written by Mike Buetow Wednesday, 20 February 2013 09:45 - Last Updated Wednesday, 20 February 2013 11:03

SAN DIEGO – **Mack Technologies, Electronic Systems Inc.** and **Naprotek** were the top winners at the annual CIRCUITS ASSEMBLY Service Excellence Awards for electronics manufacturing services providers.

CIRCUITS ASSEMBLY announced the winners last night at a presentation at the IPC Apex Expo trade show.

The awards, which also reflect the top electronics assembly equipment, materials and software suppliers, recognizes companies that received the highest customer service ratings, as judged by their own customers.

In the EMS category, the overall winners were Mack (sales of \$101 million to \$500 million), Electronic Systems Inc. (sales of \$20 million to \$100 million), and Naprotek (sales under \$20 million).

The EMS companies with the highest scores in each of five individual service categories also received awards. (Overall winners were excluded from winning individual categories.) In the small-company category, **ACD**, **Spectrum Assembly** and **NexLogic Technologies** tied for dependability. ACD also won for quality, and tied

Pride Industries.

Spectrum Assembly, and

BESTProto

for responsiveness. BESTProto and ACD tied for technology, while Pride Industries took home the award for value.

For firms with revenue between \$20 million and \$100 million, **Western Electronics** took top honors for dependability and responsiveness.

Applied Technical Services

tied

Sparton Electronics

for value. Western Electronics and Applied Technical Services shared the top spots for quality and technology.

For EMS companies with revenue between \$101 million and \$500 million, **EPIC Technologies** swept all five individual categories.

Electronics assembly equipment award winners were **Assembléon** for pick-and-place; **Speedp** rint **Technology**

for screen printing;

Kyzen

Mack, ESI and Naprotek Top Service Excellence Awards

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for cleaning/processing materials;

Mirtec

for test and inspection;

Nordson EFD

for materials:

Nordson Asymtek

for dispensing, and

KIC

for soldering equipment.

Customers of SEA participants rated each company on a scale of 1 (poor) to 5 (superior) in five service categories.

From the proceeds of the entry fees, CIRCUITS ASSEMBLY made a \$2000 donation to the **SM TA**

Charles Hutchins Educational Grant.

"No one from the early days of SMT epitomized the drive for quality more than Charles," noted CIRCUITS ASSEMBLY editor in chief Mike Buetow in presenting the donation.

This is the 21st year CIRCUITS ASSEMBLY has sponsored the awards program.